2.6.1 Program outcomes, program specific outcomes and course outcomes for all programs offered by the institution are stated and displayed in website of the institution (to provide the web link)

The expected outcome of student training programme in various departments of our institution is to ultimately sculpt a dental professional who will;

- Who will practice general dentistry effectively and efficiently, backed by scientific knowledge and skill?
- Exercise empathy and a caring attitude and maintain high ethical standards.
- Continue to evince keen interest in continuing dental education
- Willing to share the knowledge and skills with any learner, junior or a colleague
- To develop the faculty for critical analysis and evaluation of various concepts and views, to adopt the most rational approach.

At the end of the course each student will

- Demonstrate understanding of the basic sciences
- Describe etiology, pathophysiology, principles of diagnosis and management of dental diseases in adults and children
- Identify social, economic, environmental and emotional determinant in a given case and take them in to account for planning treatment.
- Recognize conditions that may be outside their area of competence and to refer them to an appropriate specialist
- Update their knowledge by self-study and by attending courses, conferences and various other continued dental education programmes
- Undertake audit, use information technology and carry out research both basic and clinical with the aim of publishing or presenting the paper at various scientific gathering
- Be humble and accept the limitations in his knowledge and to ask for help for colleagues / specialist when needed
- Respect patient's rights and privileges including patient's right to information and right to seek a second opinion
- Adopt ethical principles and professional honesty in all aspect of practice
- Develop communication skill and leadership quality to get the best out of his team in a congenial working atmosphere

4.4.2 Procedures and policies for maintaining and utilizing physical, academic and support facilities - laboratory, library, sports complex, computers, classrooms etc. (maximum 500 words) (information to be available in institutional Website, provide link)

The college ensures optimal allocation and utilization of the available financial recourses for maintenance and upkeep of different facilities by conducting regular meetings of various committees which is formed for this purpose and utilizing the grants received as per the requirements in the interest of students.

Laboratory:

- Sophisticated and advanced instruments & equipments are available in laboratories which are readily accessible to students. Their usage is monitored through log books.
- Facilities in laboratories such as water taps, gas pipelines, and electrical fixtures are regularly checked by the respective laboratory and maintenance of the same is done with the help of a technical person. And a monthly report is submitted to the HOD
- Facilities like Fire extinguishers and First aid kits are checked regularly and their refilling is done before their expiry date.
- Old and outdated equipment, chemicals and instruments will be discarded by following the standard procedure and protocol

Library:

- The books in library are accessioned, stamped and then shelved according to the standard protocol
- Book binding is done for damaged books to prevent further damage.
- Institution has constituted Library Committee for effective accessibility and availability of learning resources to students and faculty
- Display of new arrivals.
 The library committee aims at implementing following initiatives
- To update and upgrade the library as per the changing needs of curriculum.
- To seek feedback and suggestions of users to render better services.
- Receiving new titles from different vendors and taking suggestion from faculty members for purchase of the new books

Computers

- Centralized computer block is established by the institution in the library complex and more funds are used to maintain computers in the college.
- The college has adequate number of the computers with internet connections and the Utility software's distributed in different locales like office, laboratories, library, Departments etc.

• Computer maintenance through AMC is done regularly and non-repairable systems are disposed using the standard protocol.

Classrooms

- The college has an infrastructure committee for maintenance and upkeep of infrastructure. The committee will submit their requirements to the Principal regarding classroom furniture and others. The college development fund is utilized for maintenance and minor repair of furniture and other electrical equipments.
- Students are sensitized regarding cleanliness and motivated for power conservation by careful use of electricity in classrooms
- There are technicians and other resource persons deputed by management who ensure the maintenance of classrooms and related infrastructure

Sports complex:

- Our college aims at overall development of the student thus lot of importance is given for sports.
- Facilities for sports activities are made available to students during various events like sports week. And during inter college tournaments.
- There is a committee for sports and cultural activities which will supervise the maintenance and procurement of all the sports equipments.

7.2 Best Practices

Describe at least two institutional best practices

Upload details of two best practices successfully implemented by the institution as per NAAC format in your institution website, provide the link

• Medical emergency drills for staff and post graduates

Objectives:

- 1. To develop faculty who can handle medical emergencies in different clinical settings
- 2. To understand the causes of medical emergencies and take appropriate steps to prevent the same

Context: The curriculum given by DCI and RGUHS includes training in basic life support; however the dental practitioners face different kinds of emergencies which can take place in a dental chair. Hence, there is a need to customize medical emergency management education keeping the practicing dentist in mind.

Practice: CDE programme titled medical emergencies in dental practice was conducted in January 2017 prior to the last peer team visit. As a follow-up the dept. of Oral and Maxillofacial surgery has conducted emergency drills for house surgeons, post graduates and faculty.

Evidence of success: we have been able to successfully minimize the incidence of medical emergencies in our institution across all departments. The key features of operational changes included emphasis on recording medical history, checking baseline blood pressure before initiating any procedure scheduling appointment at appropriate time, stocking the medical emergency tray and conducting medical emergency drills.

Problems encountered and resources required: Lack of adequate knowledge about medical aspects among dental professionals was one of the difficulties encountered

Simulating the exact emergency situation in all medical emergencies was difficult. The resources required would be a crash card and an ambulance

Educating the faculty including teaching and nonteaching staff, students regarding code blue have been difficult.

• Danta Bhagya Yogene

Objectives:

To provide free prosthetic treatment for underprivileged people (Indian citizens who are below poverty line), with complete denture prosthesis and removable partial denture prosthesis

Context: The Government of Karnataka initiated DANTA BHAGYA YOGENE in the year 2015 through Commissionerate, Health Family Welfare and Ayush service to help people below poverty line to get free selective dental treatments. A MoU had been signed between Commissionerate, Health Family Welfare and Ayush service and Sri Rajiv Gandhi College of Dental Sciences and Hospital on November 2015 for the same.

Practice: The dept. of prosthodontics organized a screening camp at Doddaballapur Gov. Hospital to screen for patients who can receive complete and removable partial denture care under this scheme. Free transportation facility was arranged by the college management for the eligible candidates and treatment procedures were initiated by the dept. of Prosthodontics on the same day. Multiple clinical procedures were completed on a single day to lessen the total number of appointments for each patient.

Evidence of success: With the combined efforts of college management, PG Students, U G Students, Laboratory Technicians and Staffs of Dept. of Prosthodontics, a total of 172 complete denture prosthesis and 26 Removable partial denture prosthesis were successfully delivered for the patients.

Problems encountered and resources required:

- 1. Difficulty in completing the treatment for patients missing subsequent appointments.
- 2. Patients were finding it difficult for commuting from Doddaballapur to Sri Rajiv Gandhi Dental College. Management was kind enough to provide logistic support for the underprivileged people both to and fro.

Various dental materials were required for the fabrication of the prosthesis and were provided by the college management as and when required.

7.3 Institutional Distinctiveness

Provide the details of the performance of the institution in one area distinctive to its vision, priority and thrust Provide the weblink of the institution in not more than 500 words

A green initiative was adopted by the college for the conservation of environmental resources. The various initiatives include:

- Occupancy sensor lights in the clinical area
- Waste segregation and revenue generated from dry waste
- Chemical free organic cleaning liquid used for cleaning all the floors
- Sensor based taps installed in the washroom
- LED lights placements in 24/7 areas
- Low VOC paints used for recent paintings
- Awareness to reduce food waste and introduced self-serving in the cafeteria
- Replaced plastic cups with stainless steel tumblers in the cafeteria
- Replaced plastic water bottles with stainless steel permanent bottles
- Organic gardening at the roof top terrace: brown rice introduced
- Rain water harvesting for the building
- Solar energy constitutes nearly 50% of power consumption
- Plastic free campus in a phased manner

CALENDAR OF EVENTS-JULY 2019 TO JUNE 2020

YEAR 2019

JULY

- 1. TIME TABLE FOR BASIC SCIENCES CLASS FOR POST GRADUATES
- 2. HEAD OF THE DEPARTMENTS MEETING/ IQAC MEETING ON 03/07/2019
- 3. INITIAL REMINDER FOR POST GRADUATES REGARDING FINAL DATE FOR SUBMISSION SYNOPSIS
- 4. FINALIZING THE DATE FOR GRADUATION DAY FOR INTERNS
- 5. VACATION FOR I,II & III YEAR ODD BATCH STUDENTS(DECEMBER 2019 EXAM GOING BATCH)-during practical exams of JUNE 2019 batch
- 6. DENTAL ERA ISSUE TO BE RELEASED
- 7. U.G UNIVERSITY THEORY EXAM FROM 18 June 2019
- 8. U.G UNIVERSITY CLINICAL EXAM FROM
- 9. TENTATIVE P.G CLINICAL UNIVERSITY EXAM 1st WEEK OF JULY
- 10. POST GRADUATE STUDENTS DISSERTATION SUBMISSION TO THE UNIVERSITY ON OR BEFORE THE LAST WORKING DAY OF JULY 2019(2017-19 BATCH)

AUGUST

- 1. UNDER GRADUATE STUDENTS HAVING ATTENDENCE SHORTAGE & WHO COULD NOT ATTEND THE EXAM HELD IN JUNE 2019 TO ATTEND THEORY CLASSES FROM AUG 1ST 2019
- 2. JUNE 2020 EXAM GOING BATCH STARTS FROM 1ST AUGUST
- 3. HEAD OF THE DEPARTMENTS MEETING/ IQAC MEETING

ON 07/08/2019

- 4. CLINICAL POSTINGS FOR UNDER GRADUATE STUDENTS WHO HAD ATTENDENCE SHORTAGE FOR THE EXAM HELD IN JUNE 2019
- 5. ANNUAL PARENT TEACHER MEET FOR B.D.S STUDENTS -12TH AUG 2019
- 6. II THEORY INTERNALS FOR DECEMBER 2019 BATCH WILL BE HELD FROM
- 7. CDE/IDM PROGRAMME 21/08/2019

SEPTEMBER

- 1. FRESHERS DAY FOR UNDER GRADUATE STUDENTS
- 2. GRADUATION DAY- ANY DAY BETWEEN 5TH -10 TH SEP 2019

- 3. HEAD OF THE DEPARTMENTS MEETING / IQAC MEETING/IRB MEETING ON 04/09/2019
- 4. INTERNS POSTING LIST(JUNE 2019 BATCH)
- 5. CLINICAL POSTINGS FOR REPEATER STUDENTS WHO HAVE FAILED THE EXAM HELD IN JUNE 2019
- 6. CDE/IDM PROGRAMME 18/09/2019

OCTOBER

- FINAL REMINDER FOR POST GRADUATES REGARDING FINAL DATE FOR SUBMISSION OF SYNOPSIS
- 2. HEAD OF THE DEPARTMENTS MEETING/ IQAC MEETING ON 03/10/2019
- 3. CDE PROGRAMME 21/10/2019
- 4. III THEORY INTERNAL ASSESSMENT FOR ODD BATCH (DECEMBER 2019) FROM.
- 5. DENTAL ERA ISSUE TO BE RELEASED

NOVEMBER

- 1. ETHICAL COMMITTEE MEETING FOR APPROVAL OF SYNOPSIS ON 05/11/2019
- 2. HEAD OF THE DEPARTMENTS MEETING / IQAC MEETING ON 13/11/2019
- 3. CPR PROGRAMME FOR FINAL YEARS AND POST GRADUATES FROM 12/11/19 TO 14/11/19
- 4. I THEORY INTERNAL DATES FOR REGULAR BATCH (JUNE 2020) STUDENTS ON 16-24 NOVEMBER 2019
- 5. SUBMISSION OF INTERNAL MARKS AND ATTENDENCE TO THE UNIVERSITY-DECEMBER 2019 EXAM GOING BATCH
- 6. POST GRADUATE SYNOPSIS SUBMISSION TO THE UNIVERSITY ON OR BEFORE THE LAST WORKING DAY OF NOVEMBER 2019
- 7. CDE/IDM PROGRAMME 21/11/2019

DECEMBER

- 1. HEAD OF THE DEPARTMENTS MEETING/ IQAC MEETING/IRB MEETING ON 04/12/2019
- 2. UNIVERSITY EXAMS FOR UNDER GRADUATES-DECEMBER 2019 BATCH
- 3. VACATION FOR I,II & III YEAR REGULAR BATCH STUDENTS(JUNE 2019 EXAM GOING BATCH)-DURING THE PRACTICAL EXAMINATIONS OF DEC 2019 BATCH
- 4. CDE /IDM PROGRAMME 21/12/2019

YEAR 2020

JANUARY

- 1. UNIVERSITY EXAMS FOR UNDER GRADUATES-DECEMBER 2019 BATCH
- 2. HEAD OF THE DEPARTMENTS MEETING/ IOAC MEETING ON 08/01/2020
- 3. DENTAL ERA ISSUE TO BE RELEASED
- 4. CDE/INTER DEPARTMENTAL MEETING-16 JAN2020
- 5. ANNUAL ALUMNI MEET

FEBRUARY

- 1. HEAD OF THE DEPARTMENTS MEETING / IQAC MEETING ON 05/02/2020
- 2. UNDER GRADUATE STUDENTS HAVING ATTENDENCE SHORTAGE & WHO COULD NOT ATTEND THE EXAM HELD IN DECEMBER 2019 TO ATTEND THEORY CLASSES FROM FEBRUARY 2020
- 3. CLINICAL POSTINGS FOR UNDER GRADUATE STUDENTS WHO HAD ATTENDENCE SHORTAGE & WHO COULD NOT ATTEND THE EXAM HELD IN DECEMBER 2019
- 4. CDE/INTER DEPARTMENTAL MEETING-19TH FEB2020
- 5. MOCK EXAMS FOR POST GRADUATE STUDENTS(2017 TO 2020 BATCH)
- 6. MOCK EXAMS FOR POST GRADUATE STUDENTS(2019 TO 2021 BATCH)

MARCH

- 1. HEAD OF THE DEPARTMENTS MEETING / IQAC MEETING/IRB MEETING ON 05/03/2020
- 2. II THEORY INTERNAL ASSESSMENT FOR REGULAR BATCH (JUNE 2020) FROM 9-18 MARCH 2020
- 3. INTERNS POSTING LIST TO BE SENT
- 4. CLINCAL POSTINGS FOR REPEATERS WHO HAVE FAILED IN THE EXAM HELD IN DECEMBER 2020
- 5. CDE/INTER DEPARTMENTAL MEETING 26 MARCH 2020

APRIL

- 1. HEAD OF THE DEPARTMENTS MEETING/ IOAC MEETING ON 02/04/2020
- 2. FOUNDER'S DAY CELEBRATION ON 21/22 APRIL 2020
- 3. CDE/INTER DEPARTMENTAL MEETING ON 24 APRIL2020
- 4. DENTAL ERA ISSUE TO BE RELEASED

MAY

- 1. HEAD OF THE DEPARTMENTS /IQAC MEETING ON 07/05/2020
- 2. I THEORY INTERNAL ASSESSMENT FOR ODD BATCH (DECEMBER 2020) FROM 15^{th} - 23^{RD} MAY 2020
- 3. III THEORY INTERNAL ASSESSMENT FOR REGULAR BATCH (JUNE 2020) FROM 4-13 MAY 2019

- 4. INTER DEPARTMENTAL MEETING/CDE ON 21ST MAY 2020
- 5. SUBMISSION OF INTERNAL MARKS AND ATTENDENCE TO THE UNIVERSITY-JUNE 2020 EXAM GOING BATCH

JUNE

- 1. HEAD OF THE DEPARTMENTS/IQAC MEETING/IRB MEETING ON 04/06/2020
- 2. UNIVERSITY EXAMS FOR REGULAR BATCH (JUNE 2020)
- 3. VACATION FOR I,II & III YEAR DECEMBER 2020 BATCH -DURING THE PRACTICAL EXAMINATIONS OF JUNE 2020 BATCH
- 4. CLINICAL POSTING LIST FOR THE ENTIRE YEAR(JUNE 2020 TO JUNE 2021BATCH)
- 5. CALENDER OF EVENTS FOR THE ENTIRE YEAR (JUNE 2020 TO JUNE 2021 BATCH)
- 6. INTER DEPARTMENTAL MEETING/CDE ON 18TH 2020

Sri Rajiv Gandhi College of Dental Sciences and Hospital

COMPOSITION of IQAC

1. Chairperson: Head of the Institution

Dr. Sushanth Pai

2. Teachers to represent all level (Three to eight)

Dr. Tejavathi Nagaraj(Assoc Dean Academics)

Dr. Sarita Joshi (Assoc Dean Administration)

Dr. Santosh Paul (Assoc Dean Examination)

Dr. Kusumavalli (Assoc Dean Human Resources)

Dr. Mahalaxmi (Reader)

Dr. Aditi Bose (Reader)

Dr. Annu Eliza James (Senior Lecturer)

Dr. Paramesh Gowda (Senior Lecturer)

3. One member from the Management

Mr. Sunil(Director, Administration)

4. Few Senior administrative officers

Mr. Jayaprasad

Mr. Deepak Mathew

5. One nominee each from local society, Students and Alumni

Local Society: GA BAWA

Student : Souvik Roy Alumni : Divya Rani P

6. One nominee each from Employers /Industrialists/Stakeholders

Employer: Dr. Juno S ICONIC Dental Care and Aesthetics

Industrialist: Mr. Sibu Tao Infotech

Stakeholders Hamid Abdul Wahab (Parent)

7. One of the senior teachers as the coordinator/Director of the IQAC

Dr. Akshay Shetty

Cholanagar, Bangalore- 560032

Internal Quality Assessment Committee (IQAC)

Meeting minutes

Minutes of meeting of the members of said committee duly called and held on 09/07/2018 commencing at $1.30\,\mathrm{PM}$

• Meeting called by: Chairperson,

• Duration: 1 hrs.

• Note-taker: Dr. Mahalaxmi

Attendees:

Name	Designation		
Dr. Sushanth Pai	Chairperson		
Dr. Akshay Shetty	Coordinator		
Dr. Tejavathi Nagaraj	Assoc Dean Academics		
Dr. Sarita Joshi	Assoc Dean Administration		
Dr. Santosh Paul	Assoc Dean Examination		
Dr. Kusumavalli	Assoc Dean Human Resources		
Dr. Mahalaxmi	Reader		
Dr. Aditi Bose	Reader		
Dr. Smitha	Senior Lecturer		
Dr. Ragavendra	Senior Lecturer		
Mr. Sunil	Director, Administration		
Mr. Deepak Mathew	Administrative officers		
Souvik Roy	Student		
Divya Rani P	Alumni		
GA Bawa	Local Society		
Hamid Abdul Wahab	Stakeholders		

Mr. Jayaprasad	Administrative officers
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Discussion summary: Qualitative aspects regarding administration, academic activities, research/publications and all aspects of patients care was discussed.

The examination preparation was reviewed and the progress of slow learners was discussed. It was noticed that by taking special classes for them there was a significant improvement in final internal assessment marks.

Cholanagar, Bangalore- 560032

Internal Quality Assessment Committee (IQAC)

Meeting minutes

Minutes of meeting of the members of said committee duly called and held on 08/10/2018 commencing at 1.30 PM

• Meeting called by: Chairperson,

Duration: 1 hr. 15minsNote-taker: Dr. Aditi Bose

Attendees:

Name	Designation		
Dr. Sushanth Pai	Chairperson		
Dr. Akshay Shetty	Coordinator		
Dr. Tejavathi Nagaraj	Assoc Dean Academics		
Dr. Sarita Joshi	Assoc Dean Administration		
Dr. Santosh Paul	Assoc Dean Examination		
Dr. Kusumavalli	Assoc Dean Human Resources		
Dr. Mahalaxmi	Reader		
Dr. Aditi Bose	Reader		
Dr. Smitha	Senior Lecturer		
Dr. Ragavendra	Senior Lecturer		
Mr. Sunil	Director, Administration		
Mr. Deepak Mathew	Administrative officers		
Souvik Roy	Student		
Mr. Jayaprasad	Administrative officers		
GA Bawa	Local Society		
Hamid Abdul Wahab	Stakeholders		

Divya Rani P	Alumni

Discussion summary: Qualitative aspects regarding administration, academic activities, research/publications and all aspects of patients care was discussed.

It was noticed that the staff did not have adequate publications in pubmed index journals. The chairperson motivated the faculty to increase the research output.

Cholanagar, Bangalore- 560032

Internal Quality Assessment Committee (IQAC)

Meeting minutes

Minutes of meeting of the members of said committee duly called and held on 08/01/2019 commencing at 1.30 PM

• Meeting called by: Chairperson,

Duration: 1 hr 30minsNote-taker: Dr. Smitha

Attendees:

Name	Designation		
Dr. Sushanth Pai	Chairperson		
Dr. Akshay Shetty	Coordinator		
Dr. Tejavathi Nagaraj	Assoc Dean Academics		
Dr. Sarita Joshi	Assoc Dean Administration		
Dr. Santosh Paul	Assoc Dean Examination		
Dr. Kusumavalli	Assoc Dean Human Resources		
Dr. Mahalaxmi	Reader		
Dr. Aditi Bose	Reader		
Dr. Smitha	Senior Lecturer		
Mr. Jayaprasad	Administrative officers		
Mr. Sunil	Director, Administration		
Mr. Deepak Mathew	Administrative officers		
Souvik Roy	Student		
Divya Rani P	Alumni		
GA Bawa	Local Society		
Hamid Abdul Wahab	Stakeholders		

Dr. Ragavendra	Senior Lecturer

Discussion summary: Qualitative aspects regarding administration, academic activities, research/publications and all aspects of patients care was discussed.

Few patients brought it to the notice of chairperson that there was delay in the treatment rendered, lengthy appointments and inadequate follow ups and complications pertained to treatment was noticed and HODs were instructed to ensure corrective measures.

Cholanagar, Bangalore- 560032

Internal Quality Assessment Committee (IQAC)

Meeting minutes

Minutes of meeting of the members of said committee duly called and held on 09/04/2019 commencing at 1.30 PM

• Meeting called by: Chairperson,

• Duration: 1 hrs.

• Note-taker: Dr. Ragavendra

Attendees:

Name	Designation		
Dr. Sushanth Pai	Chairperson		
Dr. Akshay Shetty	Coordinator		
Dr. Tejavathi Nagaraj	Assoc Dean Academics		
Dr. Sarita Joshi	Assoc Dean Administration		
Dr. Santosh Paul	Assoc Dean Examination		
Dr. Kusumavalli	Assoc Dean Human Resources		
Dr. Aditi Bose	Reader		
Dr. Smitha	Senior Lecturer		
Dr. Ragavendra	Senior Lecturer		
Mr. Jayaprasad	Administrative officers		
Mr. Deepak Mathew	Administrative officers		
Mr. Sunil	Director, Administration		
Souvik Roy	Student		
Divya Rani P	Alumni		
GA Bawa	Local Society		
Hamid Abdul Wahab	Stakeholders		

Dr. Mahalaxmi	Reader

Discussion summary: Qualitative aspects regarding administration, academic activities, research/publications and all aspects of patients care was discussed.

It was noticed that books issued in the library were for a short period of 1 week were students found it difficult to renew it within that period so students sought permission for retaining books for the period of 2 weeks. It was also brought to the notice of chairperson that the Wi-Fi provided in the college campus, this hindered the transfer of information between radiology and other departments, it also effected in the downloads of research articles.

Sri Rajiv Gandhi College of Dental Sciences and Hospital

Student Satisfaction Survey

Parameters	Very good (%)		Satisfactory (%)	Unsatisfactory (%)
1 College campus and infrastructure.	12.6	45.9	23.5	18.0
2 Course content	15.6	50.4	25.8	8.2
3 Canteen Facility	11.5	52.4	27.3	8.8
4 Hostel facility	12.4	50.6	31.5	5.5
5 Sports and other extra-curricular activities	19.4	45.3	30.1	5.6
6 Teaching and learning programmes	17.4	50.6	26.5	5.5
7 Help and support from the administrative staff	14.3	55.2	18.4	12.1
8 Quality of social life in college	20.4	51.1	17.5	11
9 Library resources	22.5	50.5	19.9	7.1
10 Student support services	10.3	61.2	19.9	8.6
11 Overall rating	12.9	71.5	9.6	6.0